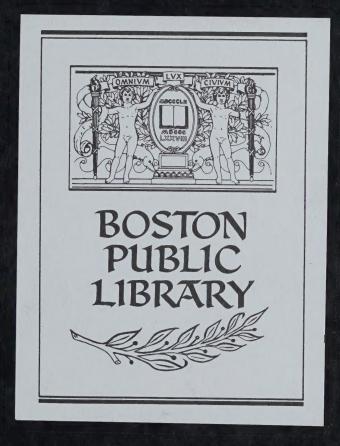


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DUNCILOR BRIAN MALAUGHLIN

Boston Police Dept.

Bureau of Field Services

Superintendent James M. Claiborne Chief, Bureau of Field Services

**Mayor's Transition Committee** 

COUNCILOR BRIAN McLAUGHLIN
BOSTON CITY COUNCIL
BOSTON CITY HALL
ONE CITY HALL PLAZA
COUNCIL CHAMBERS, 5th FLOOR
BOSTON, MA 02201

# THE BUREAU OF FIELD SERVICES

The Bureau of Field Services has the primary responsibility for the delivery of effective and efficient police services to the community, as well as the primary responsibility for tactical and multiple Bureau operations. In addition, the Bureau works closely with other Bureaus of the department in preparing long range and contingency plans for effective delivery of police services. This Bureau is responsible for providing general services throughout the City.

The Bureau of Field Services is responsible for the Office of the Chief, Bureau of Field Services, the five (5) Areas, A, B, C, D and E, including the district station houses, Operations Divisions, Special Operations Division and the Anti-Gang Violence Unit.

# THE BUREAU OF FIELD SERVICES - OFFICE OF THE CHIEF

The Bureau of Field Services, Office of the Chief, is commanded by the Superintendent who reports directly to the Superintendent In Chief and the Police Commissioner.

The Office of the Chief deals with the Area/Districts on a daily basis regarding specific assignments that may require immediate attention, administrative duties, utilization of personnel for special events which include marches, walks, demonstrations, parades and road races.

The Office of the Chief coordinates with other city, state, Federal and private agencies to provide police services and public safety for various marches, walks, demonstrations, parades, road races, dignitary visits and other special events which require police services.

The Office of the Chief provides the logistics and detailed plans for the various visits of dignitary personnel to include the President of the United States, the Vice President of the United States, foreign and domestic heads of state and other VIPs.

#### AREA A

(Downtown Boston, Beacon Hill, Charlestown, East Boston, Bay Village, Chinatown)

AREA A provides police services to the residents and businesses of the Downtown area, Beacon Hill, Charlestown, East Boston, the Boston Common and Public Gardens area.

Area A is the target of many demonstrations particularly in the area of City Hall, the State House and the Boston Common which receive coverage from the officers assigned to Area A.

Area A is the location for the Bunker Hill Day Parade, the Veteran's Day Parade, the Columbus Day Parade, First Night Celebration.

The following are some special programs/projects performed by Area A personnel:

## AREA A-1

**OPERATION SQUEEZE:** a program which involves the use of decoy officers as prostitutes working in the Downtown area. Wit the assistance of various community

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leaders (Chinatown and Bay Village) this proved to be successful in the arrest of hundreds of "johns" and prostitutes.

**BICYCLE PATROL:** With the assistance of the Downtown Crossing Association a strong partnership was established between Area A and this organization. A fund drive raised hundreds of donated funds for the purchase of bicycles manned by fully uniformed Boston police officers. Their high visibility and accessibility proved to be the forefront of community policing.

MONTHLY COMMUNITY POLICE MEETINGS - Area A participates with numerous community groups on the district: The diversity of Area A results in the large number of community organizations (major shopping, business and cultural district for Boston as well as a large ethnic population and residential area). Beacon Hill Civic Association, Downtown Crossing Association, Chinatown Police Meeting, Charlestown Neighborhood Council, Midtown Park Plaza Association, to name a few. Each of the organizations represent the concerns of their respective neighborhood. The Area A Deputy, Superior Officer or Community Services Officer often times may chair any one of these committees or may assist in developing a community group for that particular area of concern.

**PERMANENT BEAT OFFICERS:** Various officers volunteered to become the permanent beat officer for a particular neighborhood. This program has been extremely successful in developing a repore with the residents and business community. Effective communication has resulted in improved community/police relations.

<u>SAFETY SEMINARS:</u> Area A Community Services Office has been actively involved in improving security to businesses and residents on Area A. The program has involved usually a two hour presentation on Domestic Violence, Home Security, Business and Personal Safety. Officer volunteer to participate on panel discussions as well as demonstrations based on their expertise on the subject matter.

**P.A.L.** (Police Athletic League) Youth Officer: - Participates directly with Area A district schools. The officer teaches a six week program regarding the dangers of drug use, self esteem, etc.

SENIOR RESPONSE PROGRAM: Officer visits elderly complexes on Area A. Assisting elderly residents with wide range of concerns: from public service issues to assisting with personal fears.

INTERNATIONAL SAFETY SEMINARS: - Area A has a working relationship with the National Park Service and Naval Forces. When international vessels(submarines and ships) dock at the Navy Yard, Area A Community Services will provide an overview of Massachusetts Laws and safety information.

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**EVENTS:** - Area A sponsors and participates in Youth oriented activities. Upcoming events include: Area A Street Hockey Team versus Charlestown Street Hockey Team (Sunday, 12/5/93). Past events included: Volleyball, basketball tournaments, road races and several successful Christmas events for Area A shelters.

#### AREA A-7 East Boston

Area A -7 has initiated a tracking system for reports of Domestic Abuse and most recently reports of Child Abuse, the idea of these systems is early identification of dangerous situations.

Area A-7 has adopted the Dante Aligheri School (Boston Public School) for the purposes of conducting special projects. Some of the special projects are:

- organizing, funding and voluntary staffing of an annual Christmas Party
- participating in reading programs in which police officers visit the school and read to the students
- hosting frequent question and answer periods in which police officers address a multitude of issues

Area-7 conducted a Spanish language course in which police officers were able to gain a working knowledge of the Spanish language. However, this program was recently suspended due to the transfer of Sergeant Arthur McCarthy to the Boston Housing Authority.

Area A-7 is currently conducting an award winning School Safety Program under the supervision of Lieutenant Conlon, in which an aggressive strategy of visibility and contact within the areas of East Boston High School and the Barnes-Umana Middle School has been undertaken.

Area A-7, with much input from the officers of the district, is currently in the process of establishing a Resource Center within the District to provide quick reference material to the officers, to enable them to be more effective at problem resolution

Area A-7 is currently initiating a Repeat Problem System, to provide a means of tracking and follow-up for specific repeat calls.

The Community Services Office Supervisor writes a weekly article in the East Boston Times which is geared toward educating and informing the public about issues that impact the safety and general good order of the community.



The Community Services Office Supervisor is presently a member of the East Boston Health Center's HIV Task Force and through this affiliation, Area A-7 personnel will be exposed to free training in HIV/AIDS issues, as well as have an immediate resource should an HIV/AIDS issue arise with a prisoner or exposure.

The Community Services Officers have established the following programs for the youth of East Boston:

- youth basketball,
- boxing,
- sponsors a team in the East Boston T-Ball league,
- hosts in-school programs

Area A-7 recently participated in a "Violence Prevention Day" sponsored by the Healthy Boston Coalition. The Supervisor of the Community Services Office was a member of the distinguished panel of people consisting of health professionals and other law enforcement professionals. This program was a great success and it is hoped that it will become an annual event.

# AREA B - (Roxbury, Mattapan, Dorchester)

**AREA B** provides police services to the residents and businesses of the Roxbury, Mattapan and Dorchester neighborhoods.

Area B is the location for the Kite Festival held in Franklin Park, the Caribbean Carnival, Thanksgiving Schoolboy Football Games

The following are some special programs/projects performed by Area B personnel:

## AREA B-2

#### ASSISTANCE TO THE DEAF COMMUNITY

Sign Language Interpretation

Accompaniment to court and follow through until completion of case.

Access to community services via telephone, relay service, or TTY (telecommunications device for the deaf).

Monthly meeting with members of the deaf community.

# ASSISTANCE TO NON-ENGLISH SPEAKING COMMUNITY



Interpretation provided to Non-English speaking members of community (e.g. Haitian, Spanish and Portuguese).

Assistance in Court

Daily access to Community Service Office

Monthly meeting with members of the Portuguese, Haitian and Spanish speaking communities.

# FREE CPR CLASSES FOR THE COMMUNITY

Offered to any group or individual.

Certification at end of training.

Four hour condensed course located in the Area B-3 Community Room.

# STUDENT SAFETY PATROL

Allows sixth grade students to assist adult School Crossing Guards before and after school crossing guards before and after school.

Training by District Community Service Officer

Equipment purchased with donations by area businesses.

Certificates of merit and awards presented to students at the end of the school year.

# PROVIDE YOUTH ACTIVITIES/SUPPORT

Youth Officer Programs provide inner-city teens with alternatives to the daily rigor of negative peer pressure by enforcing positive attitudes. Some examples of these activities are as follows:

- Youth Service Officers participate and have membership on various coalitions such as Health Boston, Boston Against Drugs, etc., to offer expertise on the issues facing city youth, and provide Drug Awareness presentations to many organizations who share our concerns.
- Provide a gang resistance program called G.R.E.A.T. (Gang Resistance Education and Training) to third and seventh grade students.
- Provide a drug awareness program called S.P.E.C.D.A. (School Program to Educate and Control Drug Abuse) and D.A.R.E. (Drug Abuse Resistance Education).
- Police Athletic League basketball team, compiled of youths from inner city schools and youths from the community and other activities (e.g., bowling and video game tournaments).
- Pageant encouraging self-esteem in female youths.
- Offer tutoring to youths in need of extra help in school homework and skill building.

#### JUVENILE ASSISTANCE

• Boston Police Department Explorers Program working in conjunction with both the Boy and Girls Scouts of American teaching law enforcement to juveniles in the community.



• Under the supervision and leadership of the Juvenile Officer, field trips are planned that give the juveniles in the community the opportunity to be exposed to a part of life that they would not necessarily have enjoyed if it were not for these trips.

## SENIOR SERVICE ASSISTANCE

- Patrol Senior Complexes and seniors living in private homes.
- Provide security surveys for Inspectional Services of Boston.
- Co-ordinate activities and senior events with Commission of Affairs of the Elderly.
- Provide advocacy assistance in regards to legal or social service problems as they arise (e.g., medical/mental evaluations, continuing care, restraining orders).
- ◆ Apprise Area supervisors of problems relative to senior citizens to be read at roll calls and directed patrols.
- Give safety presentations: Vile of Life program; Whistle Program; 911 Medical Alert; Pedestrian Program; BUNCO Program.

## RIDE ALONG PROGRAM

Open to members of crime watch groups and neighborhood associations. Citizens ride along with Community Service Officer at safe distance from scene on selected calls. This program is in response to the perception of police work by many members of the community to show the realities of present day policing.

#### AREA B-3

The above programs performed by Area B-2 personnel are also on going and performed by Area B-3 with the following additions:

#### WEEKLY WALK-ABOUT PROGRAM

Residents meet at their neighborhood public park once a week where a brief meeting is conducted by the Community Service Officer. The group then walks around the neighborhood and park for 30 to 60 minutes. The Community Service Officer introduces the group to the neighborhood police officers and sector units. This program was initiated by the Walnut Park Area residents and was recently instituted in the Ripley Playground. The area residents see their park being utilized for a positive reason. The police officers get to meet the citizens on a one to one basis. There is also an increased sense of safety as the undesirable elements leave the park.

## STATION TOURS FOR YOUTH

Elementary School children are brought into the station and receive a tour of the facility. Anti-drug/violence literature that has been donated by the Mattapan Against Drugs group and the CVS stores is distributed to the youth. The children are introduced to the officers of the station. Children are encouraged to visit or call Community Service Officers. The children are able to see the police officers in a different and positive light.

# **NEWSPAPER ARTICLE**



The Area B police report appears weekly in the Bay State Banner. This article features incidents of interest on Area B. The article has been used to help locate Missing Persons and to notify the community of changes and new programs being instituted by the Boston Police Department. The article makes the community aware of public safety issues.

# AREA C - (Dorchester, South Boston)

AREA C provides police services to the residents and businesses of the Dorchester and South Boston neighborhoods.

Area C is the location for the Evacuation Day Parade held annually in South Boston and the Dorchester Day Parade.

The following are some special programs/projects performed by Area C personnel:

# AREA C-11 (Dorchester)

# NEIGHBORHOOD ADVISORY COUNCIL

The Neighborhood Advisory Council was formed from representatives of the Districts' neighborhoods, business community and Vietnamese community to advise and assist the District Commander in implementing Neighborhood Policing. All major decisions involving the District are presented and discussed by the Council. The Council is the governing body, Board of Directors of the District. The Council is the primary link to our neighborhoods.

#### CHILD WITNESS TO VIOLENCE

Collaborative venture between Area C-11 and Boston City Hospital, Division of Developmental and Behavioral Pediatrics with the purpose of identifying and providing clinical services to children who have witnessed violence. The Hospital staff provides a ten (10) week training program to personnel from Area C-11. Emphasis is placed on child development and causes of violence. Agencies involved in providing services to children and families, i.e., DA's Office, DSS and private agencies, etc. are involved in the training and resulting network.

# VIETNAMESE/POLICE COLLABORATIVE GRANT

This Grant, sponsored by the Massachusetts Office of Refugees and Immigrants. creates the position of a Vietnamese Community Relations Specialist in Area C-11. The position is held by Tram Tran and has resulted in the opening of communication with the greater Dorchester community. The progress made in the past year has far exceeded any one persons expectations.



#### EISENHOWER FOUNDATION GANG PREVENTION GRANT

The District is in the third and final year of this grant. The grant called for a collaboration between the Dorchester Youth Collaborative and Area C-11 involving Geneva Avenue, Bowdoin/Topliff, Westville Streets area. The officers involved in this grant were the recipients of the "Service to Youth Award" by the Boston Management Consortium in April, 1993.

## THE SAFE NEIGHBORHOOD INITIATIVE

The SNI is a collaborative between the Attorney General's Office, the District Attorney, the City of Boston and the Boston Police Department. The SNI is a target area to which combined resources are brought to bear on addressing criminal/economic/environmental problems affecting the community. The SNI program is governed by a citizens advisory committee of the Neighborhood Advisory Council.

#### ANTI-GRAFFITI PROGRAM

The Area C-11 Community Service Officers working with Project Pride, the Suffolk County Sheriff's Office and a citizen, Tom Halchuk, have created a team that removes graffiti from buildings and utility equipment. Additionally, the team leaves paint so the area residents can touch up when new graffiti appears.

# DOMESTIC VIOLENCE PREVENTION

The District has targeted Domestic Violence as a priority crime and response. Two detectives are assigned full time to investigate all Domestic Violence cases. Additionally, the District actively serves Violations of Chapter 209A warrants resulting in the highest arrest rate in the Department and involves both private and public agencies in long term help for the victims and families.

#### AREA C-6 (South Boston)

# COMMUNITY SERVICE OFFICERS' MONTHLY MEETING

The Community Service Office conducts a monthly meeting every third Thursday of the month for the residents and merchants of South Boston. The meeting conducted by Community Services Supervisor and Officers usually includes a "guest speaker", someone in the Department that may be assigned to a specialized unit who can inform the members of the community of the services offered by his/her unit. The meetings are attended by approximately twenty to forty people and addresses all concerns and issues pertaining to the community.

# SOUTH BOSTON AGAINST DRUGS MEETING

The members of this office attend weekly meetings at the Joseph Tynan Community School held by the South Boston Against Drugs program and her committee. This office works very closely with this group on many different issues and projects



affecting the South Boston community. The members of this group constantly refer to the Community Service Officers of Area C-6 as "part of the team."

## SOUTH BOSTON RESIDENTS GROUP MEETING

The members of this office attend the monthly meetings of the South Boston Residents Group held by its president, Mr. Edward Kennedy, and his committee. This meeting is also attended by the members and there could be between forty to eighty members in attendance any given month. At this meeting, we will present to the group up to date crime statistics and avail ourselves to the attendees fro any questions or concerns they may have relative to police matters.

#### SAINT VINCENT'S GROUP MEETING

The officers assigned to the Community Service Office of Area C-6 attend the monthly meeting of the St. Vincent Group. The main objective of this group seems to be the overseeing of any and all matters that would directly or indirectly affect the residents who live in the "West Side" of the South Boston community. Our role in attending these meetings is to assist this group in accomplishing one of their more prioritized goals, and that is, making their neighborhood a safe and desirable place for people to live and work. For example, resulting from just last month's meeting, Sergeant Kevin Rodday, has established additional Code 19's at E Street and West First Street To E Street and West Broadway and at F Street and West Fifth Street to F Street and Bowen Street. Also, stemming from a request by the group's chairman, Mr. Robert Costello and from our own observations a letter was typed to Public Facilities requesting additional lighting for in front of St. Vincent Church.

#### WEEKLY ARTICLES

It is the responsibility of the Community Service Office to monitor all the 1.1. incident reports each week and to extract the more interesting and/or pertinent to the community. After doing so, two newspaper articles for the two local newspapers are written.

# STREAMLINING CITY SERVICES

The Community Services Office has worked closely with Ms. Joan Brody of Headquarters as well as with the Mayor's Office of Neighborhood Services 24 hour Hot Line Director Gerry Cuddyer in establishing this program for not only Area C-6 but for the entire city.

#### COMMUNITY CONCERNS/COMPLAINTS

The Community Service Office has continuously and will continue to address all the concerns and/or complaints relayed from the residents as well as the merchants of South Boston. The Office is committed to maintaining the highest levels of quality of life for all members of the South Boston Community.



## COMMUNITY LEADERS/POLITICIANS

The Community Service Office maintains a close working relationship with the identified community leaders as well as the elected officials.

# **CRIME WATCH GROUPS**

The Community Service Office has been instrumental in assisting various crime watch groups in getting started.

# JUVENILE CITATION PROGRAM

The Community Service Office is looking at different initiatives at curbing one of the biggest complaints by neighbors in the community, that is, groups of youths congregating in thickly settled areas around the community causing disturbances, vandalism, littering, etc. The Office is presently in the process of formulating a proposal to initiate a Juvenile Citation Program to address these problems.

## MBTA ANDREW STATION/TIME CAPSULE

The Community Services Office has worked for months with the developers of the MBTA station at Andrew Square. They came to this office for assistance in helping them put together a Time Capsule which will be displayed in the station for 75 years. The Community Service Office acted as a liaison for the Boston Police Department due to the fact that they wanted various Boston Police memorabilia to place in the capsule. The office provided them with a complete Boston Police uniform (hat, pants, shirt), pictures of District 6, officers and vehicles along with various paper work used currently in every day police work.

# NATIONAL NIGHT OUT

The Community Services Office organizes the South Boston National Night Out each year located at M Street Park. There were literally hundreds of neighbors, both young and old. There are prizes, entertainment, refreshments, along with games and numerous displays from different units within the Boston Police Department.

## ANNUAL SOUTH BOSTON CHRISTMAS PARTY FOR CHILDREN

The Community Services Office is currently organizing the First Annual South Boston Christmas Party for Children. Through generous private donations collected by the civilian members of the party's committee, the office is prepared to offer 400 children of South Boston at no cost to them, refreshments, entertainment, Santa Claus and gifts for every child to be held at the Boston Harbor Club.

## NEIGHBORHOOD SCHOOL PROGRAM

The Youth Services Officer of Area C-6 has established a school program where he visits the schools, both public and private, of South Boston with a specific curriculum concerning safety issues, drug awareness, etc.



# AREA D - (South End, Back Bay, Brighton-Allston)

**AREA D** provides police services to the residents and businesses of the South End, Back Bay and Brighton-Allston neighborhoods.

Area D is the location for the various parades/demonstrations/marches/road races including the Brighton-Allston Parade, First Night Celebration.

The following are some special programs/projects performed by Area D personnel:

# AREA D-4 (South End, Back Bay)

## YOUTH SERVICES OFFICER

The Area D-4 Youth Services Officers has developed and participated in many programs designed to reduce youth violence. Some of the activities include the following:

- SPECDA program taught to all 5th grade students attending a school on District 4
- BOSTON AGAINST DRUGS
- South End Teen Empowerment Program
- Youth Conference that was held at John Hancock and attended by over 300 teens.
- Violence Prevention Project
- South End "Drug Free" Day at the Blackstone Park
- Various PAL activities
- Violence Prevention Week activities June, 1993
- Neighborhood Youth Cook-outs held during the summer months
- Various PAL sponsored sporting events
- Field trips to various Boston Police units (Stables, K-9, Harbor Patrol, etc.)
- · Field trips to Fenway Park, horseback riding and other activities

The Youth Services Officer successfully completed a specialized training, GREAT, in gang resistance education that was conducted in Tuscon, Arizona, which he began teaching to 7th grade students at the beginning of this school year.

# **GAY LIAISON OFFICER**

The role of the Gay Liaison Officer is to enhance and improve on the already established relationship that has been developed with District 4's gay community.

- The Gay Liaison Officer has been involved in the following activities:
- working with the Attorney General's Office



- meeting with the Anti-Defamation League
- speaking before the National Conference of Christians and Jews
- assisting the Pink Panthers (a gay/lesbian street patrol group)

Throughout the summer months, the Gay Liaison Officer conducts nightly patrols in the South End and the Victory Garden area of the Fenway neighborhood.

During these patrols, the officer speaks with the gay residents and attempts to address their issues and concerns.

# **PARTNERSHIPS**

Over a long period of time, the District 4's Community Service Office has developed partnerships with over 40 recognized community groups. They continue to meet on a regular basis. Recently, partnerships have been developed with many private, public and educational organizations located on District 4.

A partial listing of these partnerships are:

- Back Bay Security Network
- Boston Fenway Program/Street Safe
- South End Police Protection Association
- Pilot Block Association
- Ellis Neighborhood Association
- St. Botolph Street Association
- and many other neighborhood associations
- Northeastern University:

license premise agreement prisoner and booking procedures Boston University OUI policy resolution of jurisdictional conflicts coordination between District 4's Community Service Office

In addition to the many partnerships already mentioned, District 4 has developed other partnerships with property managers, tenant associations and real estate developers. The primary purpose of these partnerships is to provide effective law enforcement to the various housing complexes in an effort to assist them in the eviction of drug activity and problem tenants.

This partnership works in this manner: the police officers of District 4 target the problem tenants and develop a good and solid criminal case to obtain a conviction. In turn, we demand that the management take the appropriate legal action to evict them from the premises.

The officers provide assistance throughout this process by providing them with the necessary documents. A formal procedure is in place to assure that officers appear in



Housing Court for the eviction proceedings. The officers transport the witnesses and victims to and from court when necessary.

Some of the property management companies that District 4 has a working partnership with are:

- ETC (Villa Victoria)
- V & M Management Company (Mandela Apartments)
- Corcoran Management Company (523 Mass Ave.)
- Castle Square Tenants Association
- Tent City Tenants Association
- Great Manor (1850 Washington Street)
- The Copley Group (West Fenway area)
- Green House Apartments
- Tenants Development Corporation (425 Mass Ave.)
- Independent Management Company (Parmele Court)

#### **OTHER PARTNERSHIPS**

Some time ago, it became very obvious to the District Commander of Area D-4, that on weekend nights officers were unable to respond to many situations requiring police services between the hours of 12 midnight and 4:00 a.m.. This problem was occurring every weekend in the Kenmore Square area and was due to the large number of license premises in the area.

At about 2:00 to 2:30 a.m., many of the patrons leaving these clubs would converge on the Kenmore Square area. Many of these patrons had been drinking and many fights would break out. This would cause a serious drain on resources and negatively impact the response time to the rest of the community. It also resulted in many arrests, injured officers and complaints against officers.

Due to strict license premise enforcement at District 4, many of these clubs were brought before the Licensing Board.

In an effort to remedy this situation, District 4 developed a plan with the Kenmore Square Association which is primarily composed of commercial members to relieve this burden from the police department.

This was accomplished by clearly demonstrating the number of police calls to the area by providing specific computer printouts. As a result, a plan was developed in partnership with the Kenmore Square Association agreeing to hire paid detail officers on weekend nights to deal with the problem.



This partnership has worked well and has reduced the 911 response to the are dramatically. A similar plan is also working effectively on Lansdowne Street.

Area D-4 hopes to expand this concept in the future as this type of partnership enhances public safety by putting more officers on the street at no cost to the city.

# SOUTH END BOYS CLUB PARTNERSHIP

Area D-4 sponsored a Christmas party at the South End Boys Club on Washington Street and collected money from the officers of Area D-4. This money provided toys for the children and paid annual memberships to those families who could not afford it. Area D-4 plans to make this an annual event.

# AREA D-14 (Brighton-Allston)

#### YOUTH SOCCER LEAGUE

The Community Service Office has sponsored a youth soccer league for the past four years. This year, approximately 200 boys and girls, age six through 12, participated in matches every Saturday from September through November. Officers from District 14 co-ordinate coach and referee these games, donations from local merchants and civic groups allows us to offer this activity free to Allston and Brighton young people. The soccer season ends with the annual breakfast and the awarding of trophy to each player.

## YOUTH OFFICER PROGRAM

<u>CHARLES RIVER SAILING</u> a number of area young people took advantage of lessons in sailing offered by the Boston Community Boating.

<u>UNITY DAY</u> The Community Service Officer coordinated a cookout and a night of entertainment for residents of the Charlesview Apartment complex. The event was sponsored by Harvard University and WGBH-TV which requested the Community Service Officer help in planning and hosting this program.

#### WHITE WATER RAFTING AND WHITE MOUNTAIN SKI TRIPS

The Community Service Officer works closely with the staffs of the West End House and the Jackson-Mann Teen Center to organize these ambitious trips to New Hampshire. The young people who participated raised the funds for these trips by holding car washes at District 14 on several Saturday mornings last winter and spring.

COOKOUTS AT ELDERLY DEVELOPMENTS - The Youth Officer and Senior Response Officer co-sponsored these events in which local teens hosted cookouts for residents of several elderly housing developments in Brighton.



Area D-14's Youth Service Officer is also a member of "Down by Law", a five member all police singing group. The group uses music to promote its no drugs, no violence message will perform in a number of Boston Schools and is already booked for interviews on several radio stations.

#### **GRAFFITI PROGRAM**

The Community Service Office has coordinated this program with the Assistant District Attorney assigned to Brighton District Court. Each graffiti "artist" conviction in Brighton District Court receives fifty hours of community service as part of his sentence. Through notices in the local newspaper, the community service office has compiled a list of merchants willing to supply paint in exchange for the labor supplied by the "artists". A dozen local storefronts have been repainted by the 8 defendants who have completed this community service and a number of other merchants are currently on the program's waiting list.

# AREA E - (West Roxbury, Roslindale, Hyde Park, Jamaica Plain, Mattapan)

AREA E provides police services to the residents and businesses of the West Roxbury, Roslindale, Hyde Park, Jamaica Plain and Mattapan neighborhoods.

Area E is the location for various parades and road races including the Roslindale Parade.

The following are some special programs/projects performed by Area E personnel:

SEE ATTACHED BOOKLET

#### SPECIAL OPERATIONS DIVISION

The Special Operations Division is responsible for patrol, tactical operations and selective enforcement operations. The Division consists of the following selections:

## HARBOR PATROL UNIT

This unit consists of 1 Lieutenant and 5 police officers on the day shift, 1 Sergeant and 4 police officers on the first half and 5 officers on the last half tour of duty. The Unit is responsible for patrolling the waterways of the Boston Harbor and enforcing maritime



laws and regulations, Boston Harbor regulations, the Laws of the Commonwealth and ordinances of the City of Boston as they pertain to these waters.

The members of the unit are responsible for assisting various State and Federal law enforcement and regulatory authorities in the performance of their duties within the Harbor. The unit is responsible for performing marine search and rescue missions involving the boating public as well as specialized underwater search and recovery operations in support of other Department or outside agencies.

The Boston Harbor Master and his assistants are appointed by the Police Commissioner from within the personnel of the Harbor Patrol Unit. The Harbor Master and his Assistant Harbor Masters are responsible for the stationing of vessels at anchor within the harbor and assigning locations for private moorings. They also determine what activities may take place in the many commercial anchorage areas such as fuel transfer or cargo break bulk operations.

Members of the Underwater Recovery Team are the official inspection team for the City of Boston and have the responsibility for inspecting the work of marine contracts to determine if contractual and permit obligations required by the City were met. They also perform pier and hull inspections for the U.S. Navy and Coast Guard to insure visiting vessels may berth without damage. They are equipped for limited contaminated water operations and can perform salvage lifts up to 8,000 pounds from depths of up to 130 feet. They are specially cross trained by the U.S. Army Special Forces personnel with members of the Mass State Police Dive Team in explosive device recognition and underwater threat management. All members of the Dive Team are highly experienced sport divers who have undergone specialty training in areas of Salvage, Dive Rescue, Navigation, Search and Recovery, Limited Visibility and Night Operations.

#### **EOUIPMENT**

The Harbor Patrol Unit has three vessels in operation. The largest boat, a 27 foot Boston Whaler Challenger is fully equipped for limited all weather patrol and diver support as well as fire fighting/dewatering operations. This vessel carries a crew of two with capacity for up to six more passengers.

The reserve boat is a 22 foot Boston Whaler Revenge. With no electronic navigation equipment on board, this boat is restricted to fair weather operation.

The third boat is a 15 foot Zodiac inflatable which is used for dive support and for operations on inland waters throughout the City.

Members of the Dive Team assigned to the Harbor Patrol Unit are equipped with Viking dry diving suits and full face masks which offer limited protection from contaminated water.

#### BOSTON ENVIRONMENTAL STRIKE TEAM (B.E.S.T.)



On February 2, 1993, the Mayor announced the formation of an Environmental Investigation Team for the City of Boston. B.E.S.T. was formed to address the problem of the chronic environmental violations by City business, industries and individuals that affect the quality of life fro the residents of the City of Boston. The B.E.S.T. consists of members from all departments which are charged with protecting the public health and safety to jointly investigate alleged violations that cross departmental jurisdictions and threaten human health with environmental practices or policies.

The B.E.S.T. is comprised of representatives from the following departments and agencies: Environment, Police, Fire, Law, Health and Hospitals, Inspectional Services and Water and Sewer.



# **Boston Police**

Page 1 Date 12/03/1993 CC#

Area E, District 5

To:

Superintendent James M. Claiborne

Chief, Bureau of Field Services

From:

Deputy Superintendent Gerard P. McHale

Commander, District E

Subject:

Mayor's Transition Committee

Sir:

Enclosed find the essay entitled Area "E" Community Service Officers 1993 which will serve to meet your request concerning the Mayor's Transition Committee.

Respectfully submitted,

Gerard P. McHale Deputy Superintendent Commander, District E

GPMc/mc



Area E

**Community Service** 

Officers

1993

# Area E Community Service Office

Area E presently has nine officers, including supervisors, assigned to community service. Approximately 200 meetings a year are attended by the officers throughout the area. Sergeant Chambers conducts a majority of the meetings. The use of computer technology has made our ability to provide the community with information they constantly, in the past, have asked for. A major part of the meeting is the sharing of crime information and other statistics. These established and well attended meetings have earned the trust and respect of community leaders and the citizens of Boston. Every problem is unique and every complaint is responded to. The officers are committed to making the neighborhood policing concept and philosophy a success.

## CSO Officers E-5

#### **Sergeant Roy Chambers E-5 Nights**

Supervises Area E community service officers. Attends nightly community and crime watch meetings. Supervises and maintains the area computer network and database. Created a workable database of crime statistics that is the core of all the community meetings as well as providing up to date crime reports of the area officers. Currently working with Barbara Gibson, Jamaica Plain community activist and computer programmer, in developing a computer mapping program that will track housebreaks and robberies. This report will be created by Sergeant Chambers and Barbara Gibson who will share information and computer technology for a finished product a "monthly crime report". Works closely with community leaders and takes a proactive approach to community concerns. Writes a weekly police report for the Jamaica Plain Citizen and Jamaica Plain Gazette. Assisted State Representative John McDonough and Maura Hennigan in writing workable noise ordinance presently in use.

#### Officer Breydamar Garcia E-5 Nights

Has completed a 80 hour course and certified by the Criminal Justice Training Counsel as a Crime Prevention Officer. Officer Garcia is fluent in Spanish and meets regularly with members of the Hispanic community addressing their concerns. She is a member of the Jamaica Plain, Roslindale and West Roxbury Boston Against Drugs and was recently commended for her work in this area. She has strong community ties and has worked closely with some of the problem gangs. She also works with the Archdale and South Street Developments girl organizations and coordinates sporting and youth events. She founded the present program that meets on a regular basis with the Showa Japanese College for Girls, teaching crime prevention techniques and American customs. Her expertise is maintaining and coordinating the present database that tracks daily crimes reported by area officers. She organizes detailed reports for community meetings and attends all meetings with Sergeant Chambers. She and Officer Vega recently coordinated Area E's successful open house on June 6, 1993. She is in demand and works with the anti crime unit on several recent successful search warrants.

#### Officer Raquel Vega E-5 Nights

Officer Vega is fluent in Spanish and meets with Hispanic members of the community with Officer Garcia. Officer Vega meets with several small Hispanic groups hoping for more Hispanic participation at area meetings. She also meets on a regular basis with the Showa Japanese College for Girls teaching crime prevention techniques and American customs. She maintains and coordinates present database that tracks daily reports submitted by area officers and organizes reports for community meetings. Officer Vega prepares and updates the Directed Patrol information used by area officers. She works regularly with the Anti-Crime Unit and was recently responsible for seizures of heroin, cocaine and illegal fireworks. She writes a weekly police column for the West Roxbury Transcript. Officer Vega is the weekend contact person and responds to the community needs and quality of life issues that arise.



#### Officer Richard Laham E-5 Days

Counsel as a Crime Prevention Officer. Uses repeat call analysis to resolve many problems proactively. Supervises the School Crossing Guards, writes a weekly article for the Roslindale community newspaper. Conducts home and business surveys. Attends local daytime meetings with area businessmen and schools. Speaks at local interest groups, such at the various elderly housing developments on Area E and teaches child safety. (McGruff). Works closely with Neighborhood services at City Hall. Elected Boston Representative of the Mass Criminal Police Officers Association and Executive Board Member. Member of the steering committee of "Keep Boston Moving Safely".

#### Officer Bridgett Kaskeski E-5 Days

Completed a 80 hour course and certified by the Criminal Justice Training Counsel as a Crime Prevention Officer. Secretary of the Mass Crime Prevention Officers organization. Conducts home and business security surveys. Graduate of the Mass College of Art. Creator and one of the art judges for the National Night Out Poster campaign. Works closely with area elderly and resolves their many problems.

# CSO Officers E-18

#### Sergeant Christine Michalosky E-18 Days

Supervises Area E community service officers. Attends meetings throughout the District during the daytime, and several at night. Completed an 80 hour course and is certified by the Criminal Justice Training Counsel as a Crime Prevention Officer. Conducts home and business security surveys. Works closely with Captain Vitti and community leaders, responding proactively to various police issues throughout the area in Hyde Park, Mattapan, and Roslindale. With Officer Elledge and Officer Spang, tracks crime trends on the district utilizing information gleaned from daily verbal and written reports submitted by officers, and from community residents and informants. This information is then disseminated to all officers and units servicing this District so that problems can be solved on a timely basis. Works with Patrol Supervisors, beat officers and patrol units to develop strategic responses to problems and to work



proactively to prevent future problems. Supervises and assists two members of the Boston Environmental Strike team. (BEST). Meets on a regular basis with students from the Showa Japanese College for Girls, teaching crime prevention techniques and American customs.

With Officer Spang conducts programs with the area schools, for example, conducted a week-long violence prevention project with the students of the William Barton Rogers Middle School; this project will be expanded for the next school year. Also worked with youth from the Greenfield Elementary School on a safety awareness projects. Distributed Drug Awareness and education materials donated by the Boston Elks Lodge #10 to several schools. During the Christmas Season, with Officer Richard Laham and Officer Amy Spang, distributed Toys for Tots presents to the poor children in Area E. During the Easter Season volunteers for the Seniors Easter Dinner given each year by Paul's Restaurant in Hyde Park. Many District 18 officers volunteer their time to serve this dinner.

Performs a repeat call analysis each month and develops a strategic response for problems at high incident locations, aimed at reducing the volume of calls to these locations.

## Officer Amy Spang E-18 Days

Attends meetings throughout the District during the daytime, and several at night. Completed an 80 hour course and is certified by the Criminal Justice Training Counsel as a Crime prevention Officer. Conducts home and business security surveys. With Sgt. Michalosky and Officer Elledge, tracks crime trends on the district utilizing information gleaned from daily verbal and written reports submitted by officers, and from community residents and informants. This information is then disseminated to all officers and units servicing this District so that problems can be solved on a timely basis. Meets on a regular basis with students from the Showa Japanese College for Girls, teaching crime prevention techniques and American customs.

With Sgt. Michalosky, conducts programs with the area schools, for example, conducted a week-long violence prevention project with the students of the William Barton Rogers Middle School; this project will be expanded for the next school year. Also worked with youth from the Greenfield Elementary School on a safety awareness projects. Distributed Drug Awareness and education materials donated by the Boston Elks Lodge #10 to several schools.

During the Christmas Season, with Officer Richard Laham and Sgt. Michalosky, distributed Toys for Tots presents to the poor children in Area E. During the Easter Season volunteers for the Seniors Easter Dinner given each year by Paul's Restaurant in Hyde Park. Many District 1 8 officers volunteer their time to serve this dinner. Each



year, raises money from the officers of District 18 to sponsor little league teams. Schedules groups for the Community Room. Officer Spang is the contact person for the Office of Neighborhood Services and other City agencies and has established a close relationship with each. Works effectively with representatives of the office of the District City Council to attack community problems. Works with students and teachers of the Most Precious Blood and the Greenwood Schools relative to career day programs and conducts frequent tours of the police station to the delight of the students.

Bi-weekly, writes a police crime report for the Hyde Park Tribune, and also contributes other more lengthy articles relative to crime prevention or to problems of concern to the community.

#### Officer Carl Elledge E-18 Nights

Attends numerous Community and crime watch meetings throughout the District. Officer Elledge is appreciated, not only for his helpful advice and crime prevention tips, but also for his great warmth and sense of humor. Completed an 80 hour course and is certified by the Criminal Justice Training Counsel as a Crime Prevention Officer. Conducts home and business security surveys. Writes a bi-weekly crime column for the Hyde Park Tribune which has attracted the attention of the Boston Globe, to the point where they have written a feature article on him. With Sgt. Michalosky and Officer Spang, tracks crime trends on the district utilizing information gleaned from daily verbal and written reports submitted by officers, and from community residents and informants. This information is then disseminated to all officers and units servicing this District so that problems can be solved on a EMT instructor timely basis. Participates in problem-solving and coordinates efforts between the day and night shift officers. Attends Little League games and other youth functions, where he interacts positively with the youth, in addition to providing security.

Each year, with Officer Spang, raises money from the officers of District 18 to sponsor little league teams. Works effectively with representatives of the office of the District City Council to attack community problems. Works with community leaders and is a member of the Hyde Park Readville against Drugs. Meets with the Hyde Park Youth Council and offers assistance.

As a certified EMT instructor, conducts CPR and Heimlich Maneuver training for any interested community groups. Former Senior Response Officer, he advises the elderly relative to their age-specific problems.



## Area E Youth Service Officer

#### Officer Juan Torres

The Boston Police Department in its continuing effort to fully implement the "Neighborhood Policing" concept recently initiated and assigned a "Youth Service Officer" to every district throughout the city. The "Youth Service Officer" will identify and network with youth programs and services within their assigned district and will offer assistance through outreach programs for young people in order to attract them to worth-while projects and activities. The responsibilities of the "Youth Service Officer" are threefold, drug education, positive alternatives to crime and violence and neighborhood outreach programs.

#### In School Drug Education

A major responsibility of the newly conceived "Youth Service Officers Program" will be to provide drug education and prevention to every fifth grade student, within both public and private schools, throughout the City of Boston. This program will utilize the SPECDA, (School Program To Educate And Control Drug Abuse), curriculum. SPECDA is a collaborative effort by the Boston Police Department and the various school systems within the city to educate young people on the dangers of drugs and encourage them to learn and develop the skills

they will need to resist, temptation and peer pressure, from getting involved in drugs. Fifth grade is targeted specifically, because this is a very vulnerable age group where children begin to be exposed to drugs for the first time.

SPECDA is a very structured curriculum addressing such issues as self esteem, decision making, drug pharmacology, consequences of drug abuse and its alternatives. It is designed to bring a informed officer into the classroom once a week for eight consecutive weeks. This classroom interaction will also enable the Youth Service Officer to further network with the students gaining their trust and confidence and thereby creating a positive role model for them to emulate.

#### **Emphasize Positive Alternatives to Crime and Violence**

The Y.S.O., utilizing !the Police Athletic League program, will interact outside the classroom with the younger citizens of Boston by being involved and participating in



youth athletic programs and other youth oriented social events. The Y.S.0. will organize special field trips, athletic events and other youth social functions to accomplish the objectives of the PAL program. PAL has been restructured to meet the needs of individual communities. In the past PAL has had a Boston Police Officer assigned as a Program Coordinator, his/her responsibilities were to promote and implement activity programs throughout the city. The newly implemented structure of PAL will decentralize the program into ten districts, with the YSO being the contact person of each district. This system will allow the officers of the individual district a greater input into the programs within their assigned areas. In addition, the districts will have an allotted sum to be spent on PAL programs conducted in their districts. This commitment to the district officers and the community by the PAL organization will develop it to a deeper commitment to each others needs and provide positive alternatives to crime and violence for our children.

#### Neighborhood Outreach

The YSO will identify any recognized group, public or private, who deal in youth oriented issues operating within their districts. They will offer assistance as advisor, counselor and active member when possible. Examples of existing organizations where the YSO will become involved; include the Y.M.C.A., Boys And Girls Club, Community Centers, Health Centers and local church and civic groups.

## **Overall Goals and Objectives**

Establish a working relationship of trust and understanding between police, neighborhood youth and the community by maintaining an open dialogue. Consecutively alter attitudes and perceptions of youth as it relates to drug abuse, violence, crime and the role of the Police Officer. To initiate and expand a sprit of cooperation between police and the community by extending police services though neighborhood participation and interaction.

EACH YOUTH SERVICE OFFICER WILL BE ON ADMINISTRATIVE SCHEDULE AND MAY BE CONTACTED THROUGH THE COMMUNITY SERVICE OFFICE OF THEIR ASSIGNED DISTRICT. DETECTIVE GEORGE NOONAN (OFFICE OF THE SUPERINTENDENT IN CHIEF) HAS BEEN APPOINTED COORDINATOR OF THE YOUTH SERVICE OFFICERS PROGRAM. DETECTIVE NOONAN MAY BE CONTACTED AT 343-4525.



#### Training:

Attended session with the Appalachian Mountain Club for the youth opportunities programs. Received certification in all camping equipment. This training has enabled me to lead groups of the inner- city youth, and give them a chance to explore the outdoors, many of whom have never experienced such activities.

#### Certified Instructor of the G.R.E.A.T. Program

Went to Tucson Arizona for one week of training for the G.R.E.A.T. (Gang Resistance Education and Training) program. The program is designed to help Middle School students became responsible members of their communities, by setting goals for themselves, resisting

pressures, learning how to resolve conflicts, and understanding how gangs impact the quality of their life.

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Certified Introducer of the C.R.F.A.T. Frogram

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